Order Stop Warning

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| **Card** | As a customer, I want to be informed in real-time about whether a seller is currently accepting new orders, so I can make informed decisions about my purchase and avoid checkout delays. |
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| **Summary** | This user story describes the implementation of a notification system to inform customers about a seller's current order availability status. This will help customers know if a seller is accepting new orders before they proceed to checkout, avoiding unnecessary delays and improving the overall shopping experience. |
| **In-scope** | 1. The system notifies real-time updates about the status of the order mode when the admin has turned off that mode. 2. Mechanism to trigger notifications when customers press the button “Đặt hàng” |
| **Out of scope** | 1. Detailed reasons behind the seller's decision to stop accepting orders 2. Customer support interactions outside of order availability notifications |
| **Trigger** | The customer clicks the checkout button “Đặt hàng”. |
| **Pre-condition** | The system is integrated with the seller's order management system to receive real-time updates on order availability status. |
| **Business rule and error message** | * The "Đặt hàng" button should be disabled if the cart is empty or if the admin has restricted orders, an error message appears “Hệ thống đang ngừng nhận đơn hàng!” |
| **Screen design** |  |
| **Screen Description** | Screen description to validate the format of each field on the UI.   | Name | Description | Type | Min | Max | Maxlength | Required | | --- | --- | --- | --- | --- | --- | --- | | Đặt hàng | Click here after the customer has checked the information about the product they designed, including the price, and wants to place an order immediately. | button |  |  |  | Button color : #33A0FF  Text color : white | |
| **Acceptance Criteria** | * **Notification system:**   + The platform should implement a notification system to update customers about the order status of the seller's order. * **Notification Trigger:**   + The system will activate a notification for customers who have clicked the “Đặt hàng” button or selected payment   + The notification will be triggered when the seller clicks "Tắt" to turn off receiving order mode:     - Temporarily stop accepting new orders: This may be due to high order volume, limited production capacity, or planned maintenance. * **Message content:**   + The message must clearly communicate the status of the seller's order:     - “Hệ thống đang ngừng nhận đơn hàng!” |